

Toll Free FlexDial

A single toll free number that is free to call globally.



WHAT IS TOLL FREE FLEXDIAL?

Toll Free FlexDial is a new solution that can provide global toll-free access to callers in multiple countries through a single phone number. FlexDial enables callers from around the world to connect with your business for free, no matter where they are calling from.

FlexDial can be dialed free-of-charge from anywhere in the world. It is accessible from mobile phones and landlines. Our innovative solution allows businesses to have a single unified phone number that global customers can call without paying for the call.

HOW DOES FLEXDIAL WORK?

Toll Free FlexDial uses an integrated reverse-calling technology to enable global toll-free access through a single phone number.

We assign a special phone number that callers can dial free of charge. The phone number will play a custom prompt (example: Thank you for calling Acme Contact Center. Your phone will receive a call from one of our agents in a few seconds.).

After the completion of the voice prompt, our system will hang up the call. Our system will then initiate a new call to the caller's number in seconds that will connect the caller to your business.

Your customer will dial a special phone number, free of charge. The caller will hear your custom prompt and then the phone call will end.

FlexDial will initiate a call to one of your agents and then connect your agent to the customer in just a few seconds.

MAKE YOUR BUSINESS ACCESSIBLE GLOBALLY

TollFree FlexDial allows you to advertise one single toll free number that is reachable from anywhere in the world. It eliminates the need to display multiple phone numbers, and can also provide toll free access in remote countries where toll free service normally isn't available.

FlexDial leverages our high-availability network to offer reliable international toll-free service for your business.

GET A QUOTE

Talk with one of our Experts

Call +1 (561) 908-6171

Benefits

Toll Free FlexDial is the best alternative to UIFN and ITFS numbers.

Global reach with a single phone number

Your business can advertise a single phone number that can be dialed by customers around the world. There is no need to publish multiple phone numbers from different countries.

Access to toll free coverage where phone numbers are not available

FlexDial can help you provide toll-free coverage in countries where ITFS numbers are not offered. For example, we are able to provide toll-free access from countries like Cuba, Swaziland, Senegal, etc.

Universal mobile access and consistent dialing conventions

UIFN has many downsides, including no mobile access from certain countries and irregular dialing conventions. FlexDial can be dialed the same from multiple countries and from virtually any phone.

Access to full suite of business phone features

FlexDial service comes with a full feature set of our toll free numbers including IVR (Auto Attendant), Advanced Routing, Virtual Voicemail, Call Recording among many others.

Improved caller experience

Because FlexDial utilizes our advanced auto carrier selection algorithm, it is not dependent on a single carrier to deliver calls like traditional ITFS service. This improves the reliability of the service and enhances the overall customer experience.

Fast provisioning

Unlike ITFS numbers from certain countries, there is generally no wait time required in order to activate FlexDial. It can be set up in less than one business day.

No documentation or registration is needed

Documentation is required in order to activate toll free numbers from certain countries. This requirement is industry standard in order to prevent fraudulent usage and usually comes from local telecom operators.

FlexDial does not usually require special in-country documentation.

How Much Does Toll Free FlexDial Cost?

FlexDial pricing is dependent on how many countries you would like callers to be able to reach you from.

Service Plans	Monthly Fee	Accessible from
Basic Plan	\$98.95	1 Country
Value Plan	\$298.95	5 Countries
Power Plan	\$598.95	15 Countries
Premium Plan	\$998.95	30 Countries
Enterprise Plan	\$1,498.95	Unlimited Countries

Included monthly minutes for each plan depends on the countries from which users will access the service and will be provided based on this information.

If you would like to see how this service works or get a quote, please fill out a contact form or give us a call.

FAQ?

Q: Can callers access this number in remote regions?

A: FlexDial is the perfect solution to have toll-free coverage in even the most remote countries. It is also great for callers who don't have access to the internet or a smartphone with data capabilities.

Q: How many countries can I get Toll Free FlexDial for?

A: Toll Free FlexDial is available for all the countries around the world.

Q: Does Toll Free FlexDial have any restrictions?

A: The caller will need to have international calling capability activated on their phones in order to access the FlexDial service.

Q: Can I choose the type of the number I want to use for Toll Free FlexDial?

A: Yes, by default we provide a USA toll free number for this service which can be dialed from anywhere in the world. However, if you want to use a specific number format from a different country, we can accommodate you for it as well.

CALL ONE OF OUR EXPERTS TO GET A QUOTE

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